

Introducing **SkillCat**

**Increase your maintenance team's skills
with convenient mobile technical training.**

Grace Hill's new partnership provides real estate organizations with a broad range of online maintenance training designed to mimic hands-on experience. Conveniently accessed through the mobile app, SkillCat helps maintenance techs know how to get the job done right the first time. By providing your team with essential technical skills, you'll invest in their career while improving resident and tenant satisfaction and reducing unnecessary repair costs.



**Real-Life
Simulations**



**Troubleshooting
Tools**



**On-the-Job
Assessments**



**EPA, OSHA and CPO
Certifications**

If you don't invest in your maintenance techs, someone else will.

Limited support and technical training resources make it difficult for maintenance teams to grow their skills. Providing essential tools for success can help them feel valued and, ultimately, reduce turnover rates.



39%

Average Onsite
Maintenance Turnover

76%

of employees

say they are more likely to
stay with a company that
offers continuous training.

Your occupants deserve to have the job done right.

- Troubleshooting tools for challenging repairs.
- 3D simulations guide techs through a variety of maintenance requests.
- Manuals, error code look-ups, checklists, and diagnostic tools help techs complete service requests correctly.



“The tools are a huge help. It shortens the learning curve...everything's in one place. So, that is a tremendous resource for efficiency in the field.”

Trenton Knight, Director of Property Services
DRR (Dream Residential Reit)



Reduce Overall Repair Expenses

- Underskilled techs rely heavily on (expensive) outside vendors.
- Lack of technical expertise leads to unnecessarily replacing equipment — especially for expensive appliances like HVAC.
- Work order callbacks are costly and impact satisfaction.



"Within a few months, we saw a 10% decrease in vendors."

Zach McBrein, Four Star Realty



Affordable Maintenance Certifications

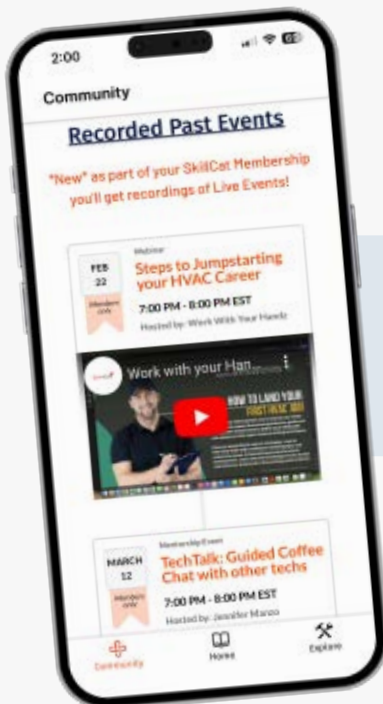
SkillCat helps real estate organizations achieve and maintain the required EPA training and certifications – without costly fees and time off the property.

20,000+
EPA Certificates Issued



"We used to pay for every exam. Now they can take it as many times as they want and on their own time. We've had 100% pass and get their EPA 608 Universal Certification."

Leigh Stevens, Director of Property Services, Rangewater



The SkillCat Advantage

Easy-to-Use Mobile App

Access convenient, technical training right from their phone.

Extensive Course Catalog

Access HVAC, Electrical, Plumbing, Appliance Repair and Maintenance courses. Plus, they are also available in Spanish, for a high-quality and inclusive training program.



Real-Life Simulations

With 3D simulations that walk through every job, your techs will have comprehensive knowledge (and confidence!) to handle maintenance requests.

EPA 608, OSHA-10, and CPO Certifications

Conveniently complete essential certifications without leaving the property.



Troubleshooting Tools

Appliance manuals, error code look-ups, checklists, and diagnostic tools help techs complete challenging work orders.

On-the-Job Assessments

Prompt techs to complete assigned activities, attaching pictures, video, audio, or text to show they know how to perform the task.

Live Manufacturer Training Events

Join live training events (or watch a recording later) for timely updates about new technologies, products, or repair processes.

Company Dashboard

Manage user access, and create technical learning plans from the intuitive dashboard. Measure individual performance and overall technical competency across the organization.

Isn't your maintenance team worth the investment? Let's grow their skills.